



Adventure Plus®

Total Adventure Booking Conditions

Transport:

It is expected that most participants will be brought to the local holidays by their parents (lift shares are recommended). Travelling by public transport is only advised for those over 16. Adventure Plus (A+) will arrange some assistance with transport as detailed in the booking form. Please book your transport at the time of booking on the holiday as it may not be possible to add to numbers on buses nearer the time.

Equipment: A+ provides all specialist activity & sports equipment. However, if you have equipment of your own for a particular sport or activity that you would like to use, you are welcome to bring it along. Please label it clearly and note that A+ cannot accept any responsibility for loss or damage to your property.

A+ Instructors: It is A+ policy to use appropriately qualified activity instructors. All have DBS checks.

Lost property: Parents are advised to label all clothing and property brought to the holiday. Lost property will be kept for one month after the end of the holiday and will be returned, if requested, on receipt of a cheque for £5 (+ postage) to cover packaging & handling, or items can be collected from the A+ office.

Insurance: A+ recommends that all participants are covered by personal holiday insurance which must be independently arranged. Please note we do not cover personal property. A+ has public liability cover for all their activities.

Payment & refunds:

Places are allocated on receipt of a non-refundable deposit. Full payment is due within four weeks of the start of the holiday. Refunds cannot be given for cancellations made within eight weeks of the start of the holiday. If a booking is taken and a deposit received for a TA holiday before or within the early booking discount period then that will secure the discounted price for that event. A+ reserve the right to alter the location or aspects of a TA programme if the situation demands it. In such cases every effort will be made to provide a suitable alternative. A full refund will be made in the unlikely event that a holiday is cancelled by A+. Every effort is made to deliver the full advertised programme but A+ cannot guarantee to provide every activity listed. Guidelines for maximum group sizes are observed so it may not be possible for everyone to try every activity. In the interests of safety, A+ reserves the right to cancel any activity without notice in the event of unforeseen circumstances (e.g. adverse weather or non-availability of a qualified instructor). No refund can be made. A+ reserves the right to send any participant home for whatever reason, if it is considered to be in their own interest or the interests of others. The parent or guardian agrees to collect the participant, or organise for their collection the same day – at their own expense, no refund can be made.

Photos: A+ reserves the right to use photographs and video taken on A+ events including Total Adventure Holidays in A+ publicity material such as brochures, promotional videos & the A+ web site. If you do not wish your child to be included in A+ publicity, please write or email, attaching a clear photo of your child.

Please note: Total Adventure Holidays are smoke, alcohol and drug-free zones.

Information about future events: A+ would like to inform you about future A+ events that might be of interest to you or your family. If you do **not** want to be informed of these events please write or email.

Keeping in touch: Leaders are normally given contact details for dorm/group members so they can keep in touch. If you do not wish your child to be included please write or email.

Assisted places & discounts:

Assisted places are available as stated below:

- A family discount is available for each additional sibling (£25 off)
- Full-time Christian workers - A discount of 10% is available for children on TA Holidays
- We have a limited number of places available for families on certain benefits or support. Please contact us for more details

Contact details:

Email: TA@adventureplus.org.uk

Website: www.totaladventure.org.uk / www.adventureplus.org.uk

Tel: 01993 703 308

Adventure Plus, Main Street, Clanfield, OX18 2SN