

Total Adventure Booking Conditions



Adventure Plus®

Transport: It is expected that most participants will be brought to the local holidays by their parents (lift shares are recommended). Some 16 – 17 year olds may travel by public transport. A+ will arrange some assistance with transport as detailed in the booking form. Please book your transport with your booking as it may not be possible to add to numbers on buses nearer the time. Please inform us if your child will not be taking the bus as booked.

Equipment: A+ provides all specialist activity & sports equipment. However, if you have equipment of your own for a particular sport or activity that you would like to use, you are welcome to bring it along. Please label it clearly and note that A+ cannot accept any responsibility for loss or damage to your property.

A+ Instructors: It is A+ policy to use appropriately qualified activity instructors. All have CRB checks.

Lost property: Parents are advised to label all clothing and property brought to the holiday. Lost property will be kept for one month after the end of the holiday and will be returned, if requested, on receipt of a cheque for £5 (+ postage) to cover packaging & handling, or items can be collected from the A+ office.

Insurance: A+ recommends that all participants are covered by personal holiday insurance. Please note we do not cover personal property. A suitable policy will be sent when we receive your booking form. A+ has public liability cover for all their activities.

Payment & refunds: Full payment is due within four weeks of the start of the holiday. Refunds cannot be given for cancellations made within eight weeks of the start of the holiday (deposit is not refundable). Send final payment two weeks prior to the start of the holiday and pay a late payment fee of £50.

A+ reserve the right to alter the location or aspects of a TA programme if the situation demands it. In such cases every effort will be made to provide a suitable alternative. A full refund will be made in the unlikely event that a holiday is cancelled by A+. Every effort is made to deliver the full advertised programme but A+ cannot guarantee to provide every activity listed. Guidelines for maximum group sizes are observed so it may not be possible for everyone to try every activity. In the interests of safety, A+ reserves the right to cancel any activity without notice in the event of unforeseen circumstances (e.g. adverse weather or non-availability of a qualified instructor). No refund can be made. A+ reserves the right to send any participant home for whatever reason, if it is considered to be in their own interest or the interests of others. The parent or guardian agrees to collect the participant, or organise for their collection the same day – at their own expense. No refund can be made.

Photos: A+ reserves the right to use photographs and video taken on A+ events including Total Adventure Holidays in A+ publicity material such as brochures, promotional videos & the A+ web site. If you do not wish your child to be included in A+ publicity, please write or email, attaching a clear photo of your child.

Please note: Total Adventure Holidays are smoke, alcohol and drug-free zones.

Information about future events: A+ would like to keep you posted about other A+ events that might be of interest to you and your family. Please email ta@adventureplus.org.uk if you do **not** want to be informed of these events.

Keeping in touch: Leaders are normally given contact details for dorm/group members so they can keep in touch. Please indicate on the booking form if you do not want A+ to pass these details on to your child's leader.

Assisted places: Assisted places are available as stated below:

- £20 off for multiple siblings booking
- £20 off per child for family of full-time Christian workers camping at Total Adventure
- £25 off per child for family of full-time Christian workers booking on Peak Adventure
- We have a number of places available for families on income support. Please see our website www.adventureplus.org.uk/ta or contact margaret@adventureplus.org.uk for details.